



LANGTON GREEN EAGLES BASKETBALL CLUB · KENT · UK

# PARENT / CARER AGREEMENT.

TWO HALVES OF THE SAME TEAM.

✓ PARTY · A

## THE CLUB.

Langton Green Eagles Basketball Club — operating as part of Langton Green CSA, a volunteer-led registered charity.

REPRESENTED BY  
THE CLUB COMMITTEE & COACHING STAFF



JOINT COMMITMENT

✓ PARTY · B

## THE PARENT / CARER.

Parent or carer of an Eagles player at U12, U14, U16 or other squad — agreeing on behalf of themselves and their family.

REPRESENTED BY  
YOU (SIGNATURE ON FILE)

VERSION	DATE	REVIEW	SIGN-OFF
1.0	MAY 2026	MAY 2027	P. 08

*Approved · LGCSA*

# 01 PURPOSE.

§ ONE

A TWO-WAY COMMITMENT.

Langton Green Eagles Basketball Club wants every child to enjoy basketball in a safe, positive and supportive environment.

This agreement sets out what parents and carers can expect from the club, and what the club expects from parents and carers. Read alongside the club’s **code of conduct** and **safeguarding policy**.

Reflects the standards expected in junior basketball — respectful support, non-interference with coaches and officials, appropriate use of social media, and a clear commitment to player welfare.

# 02 TWO PROMISES.

§ TWO + § THREE

CLUB · PARENT.

CLUB · § 02 · COMMITS TO

## WE WILL –

- 01 Provide a safe, welcoming and inclusive environment for children and young people.
- 02 Treat every player with respect, dignity and fairness.
- 03 Promote enjoyment, development, teamwork and effort.
- 04 Provide age-appropriate coaching and competition.
- 05 Communicate clearly about training, matches, fees, kit and events.
- 06 Keep parents and carers informed about important club matters.
- 07 Listen to reasonable concerns and respond through the correct channels.
- 08 Follow appropriate safeguarding and welfare procedures.
- 09 Encourage good behaviour from players, coaches, parents, carers and spectators.
- 10 Represent Langton Green CSA and the wider community positively.

PARENT / CARER · § 03 · AGREES TO

## I WILL –

- 01 Support my child's involvement in basketball positively.
- 02 Encourage effort, learning, teamwork and respect above winning alone.
- 03 Respect coaches, team managers, officials, opposition, volunteers, venue staff and other spectators.
- 04 Avoid criticism, shouting, intimidation, abuse or negative comments towards anyone involved.
- 05 Allow coaches and team managers to manage basketball matters without interference.
- 06 Raise concerns calmly and through the correct club channels.
- 07 Make sure my child arrives on time for training, matches and club events.
- 08 Make sure my child has the correct kit, footwear, water and any required medication.
- 09 Tell the club about medical needs, injuries, allergies or welfare issues.
- 10 Keep emergency contact details up to date.
- 11 Pay club fees, match fees or agreed contributions on time.
- 12 Support club fundraising, volunteering or team duties where possible.
- 13 Help leave venues clean and tidy after training and matches.

# 04 MATCH-DAY BEHAVIOUR.

§ FOUR  
SIDELINE CONDUCT.

On match days, I agree to –

- |  |  |
|--|--|
| <p><b>01</b> Support the Eagles in a positive and respectful way.</p> <p><b>02</b> Applaud good play from <i>both</i> teams.</p> <p><b>03</b> Avoid negative comments towards opposition players, coaches, parents, officials or spectators.</p> <p><b>04</b> Stay in the designated spectator area.</p> <p><b>05</b> Not enter the playing area unless invited by a coach, official or venue rep.</p> | <p><b>06</b> Not approach the scorer’s table, team benches, officials or opposition players during or after the game.</p> <p><b>07</b> Let coaches coach and officials officiate.</p> <p><b>08</b> Avoid shouting tactical instructions from the sideline.</p> <p><b>09</b> Avoid challenging officials at the venue.</p> <p><b>10</b> Respect venue rules – food, drink, rubbish, parking, smoking, vaping and alcohol.</p> |
|--|--|

VENUE OFF-LIMITS

**PARENTS DO NOT APPROACH OPPOSITION PLAYERS, BENCHES, CHANGING AREAS, THE SCORER’S TABLE OR OFFICIALS. CONCERNS ABOUT OFFICIATING OR OPPOSITION GO THROUGH THE CLUB REP.**

# 05 COMMUNICATION.

§ FIVE  
IN PERSON. ONLINE.

I agree to use club communication channels responsibly. This means –

- |   |  |
|---|--|
| <p><b>01</b> Read club messages and respond when needed.</p> <p><b>02</b> Use WhatsApp, email and other club channels respectfully.</p> <p><b>03</b> Avoid personal criticism of players, coaches, officials, other parents or clubs.</p> <p><b>04</b> Avoid sending angry or emotional messages immediately after matches.</p> | <p><b>05</b> Raise concerns privately, not in group chats.</p> <p><b>06</b> Contact the coach or team manager if my child cannot attend.</p> <p><b>07</b> Not contact young players directly unless agreed and appropriate.</p> <p><b>08</b> Keep communication with coaches respectful and proportionate.</p> |
|---|--|

**CLUB CHANNELS** The club may use **email · WhatsApp · or other agreed channels** for fixtures, training updates, team news and practical arrangements.

# 06

# SOCIAL MEDIA, PHOTO & VIDEO.

§ SIX

**CONSENT FIRST. ALWAYS.**

I agree to –

- 01** Use social media responsibly when referring to the club, players, coaches, officials, opposition or league activity.
- 02** Not post negative, abusive, mocking or critical comments about children, coaches, officials, clubs or spectators.
- 03** Only share photos or videos of children where appropriate consent has been given.
- 04** Not identify other children without permission.
- 05** Respect any child or family who does not want images shared.
- 06** Understand that match footage may be used for coaching, team review or promotion where permissions allow.

## BULLYING, HARASSMENT, ABUSIVE COMMENTS OR NEGATIVE POSTS –

**Targeting players, coaches, officials, clubs or spectators – will not be tolerated.**

§ 06 · ZERO TOLERANCE

# 07

# SAFEGUARDING & WELFARE.

§ SEVEN

**WELFARE COMES FIRST.**

I agree that the welfare of children and young people comes first. I will –

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li><b>01</b> Tell the club about any safeguarding, welfare or wellbeing concern.</li> <li><b>02</b> Report any behaviour that makes my child or another child feel unsafe.</li> <li><b>03</b> Support the club's safeguarding policy.</li> <li><b>04</b> Respect the role of the Club Welfare Officer.</li> </ul> | <ul style="list-style-type: none"> <li><b>05</b> Not pressure my child to play if they are injured, unwell or distressed.</li> <li><b>06</b> Tell the coach about injuries before training or matches.</li> <li><b>07</b> Follow the club's guidance on return to play after injury.</li> <li><b>08</b> Support a safe, inclusive and respectful environment for all children.</li> </ul> |
|---|---|

CONSEQUENCE

**BEHAVIOUR THAT PUTS A CHILD, PARTICIPANT OR OFFICIAL AT RISK  
MAY LEAD TO IMMEDIATE REMOVAL FROM THE VENUE AND  
FURTHER ACTION.**

# 08 TRAINING EXPECTATIONS.

§ EIGHT

HELP MY CHILD TO –

- 01 Attend regularly where possible.
- 02 Arrive on time and ready to train.
- 03 Bring suitable basketball kit, trainers, water and any required medication.
- 04 Listen to coaches.

- 05 Work hard and support teammates.
- 06 Respect facilities and equipment.
- 07 Tell coaches about injuries or worries.
- 08 Leave training areas clean and tidy.

IF MY CHILD CAN'T ATTEND I will tell the coach or team manager as early as possible.

# 09 SELECTION & PLAYING TIME.

§ NINE

I UNDERSTAND.

I understand that Langton Green Eagles Basketball Club aims to balance –

01 PLAYER DEVELOPMENT	02 COMMITMENT & ATTENDANCE	03 ATTITUDE & EFFORT	04 TEAM BALANCE	05 SAFETY & READINESS	06 COMPETITIVE NATURE OF LEAGUE
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I AGREE

NOT TO CHALLENGE SELECTION OR PLAYING TIME DURING MATCHES. CONCERNS ARE RAISED CALMLY, AT AN APPROPRIATE TIME, AFTER THE GAME.

# 10 FEES & FINANCIALS.

§ TEN

I AGREE TO –

- 01 Pay agreed club fees, training fees, match fees or kit costs on time.
- 02 Tell the club early if payment may be difficult.

- 03 Respect that fees help cover venue hire, league costs, equipment, kit, insurance, coaching and admin.
- 04 Return any club-owned kit or equipment when requested.

The club will aim to be fair and supportive where families face financial difficulty.

# 11

# TRANSPORT & ATTENDANCE.

§ ELEVEN

**PARENTS DRIVE. MOSTLY.**

Unless agreed otherwise, parents and carers are responsible for –

- 01** Getting players to and from training, matches and events.
- 02** Ensuring players are collected on time.
- 03** Informing the club if someone else is collecting their child.
- 04** Making suitable travel arrangements for away fixtures.

CHILD WELFARE · NON-NEGOTIABLE

**CHILDREN SHOULD NOT BE LEFT UNATTENDED BEFORE OR AFTER SESSIONS – UNLESS AGREED WITH THE COACH OR TEAM MANAGER.**

# 12

# MEDICAL INFO & EMERGENCY CONSENT.

§ TWELVE

**I AGREE TO –**

- 01** Provide accurate medical information for my child.
- 02** Update the club if anything changes.
- 03** Ensure any required medication is available.
- 04** Give emergency contact details.
- 05** Allow the club to seek emergency medical help if needed.
- 06** Understand that coaches and volunteers will act in the best interests of my child in an emergency.

# 13

# CONCERNS & COMPLAINTS.

§ THIRTEEN

**THE RIGHT CHANNEL.**

If I have a concern, I agree to follow the proper process –

CHANNEL · 01 · PRACTICAL

**TEAM MATTER?**  
Raise with the **team manager or coach.**

CHANNEL · 02 · WELFARE

**WELFARE MATTER?**  
Raise with the **Club Welfare Officer.**

CHANNEL · 03 · SERIOUS CONDUCT

**SERIOUS CONDUCT?**  
Raise with the **club committee or Langton Green CSA.**

**I will not confront officials, coaches, opposition parents or players at venues. I will not use WhatsApp groups or social media to air complaints.**

CALMLY · PRIVATELY · CONSTRUCTIVELY

# 14 BREACHES OF THIS AGREEMENT.

§ FOURTEEN

IF THE AGREEMENT IS BROKEN.

I understand that if I breach this agreement, the club may take action. The escalation ladder below describes the *range* – not a fixed path.

## ESCALATION

8 RUNGS · NOT LINEAR

01	CONVERSATION WITH COACH, MANAGER OR CLUB REP	LOW
02	FORMAL WARNING	LOW
03	ASKED TO LEAVE A TRAINING SESSION, MATCH OR VENUE	MED
04	REMOVED FROM CLUB COMMUNICATION GROUPS	MED
05	ASKED NOT TO ATTEND FUTURE MATCHES OR SESSIONS	HIGH
06	REFERRAL TO LANGTON GREEN CSA	HIGH
07	REFERRAL TO LEAGUE OR GOVERNING BODY	HIGH
08	SUSPENSION OR REMOVAL FROM CLUB ACTIVITY	SEVERE

## ZERO TOLERANCE

CLUB POSITION

The club has a zero-tolerance stance on –

- 01 DANGEROUS BEHAVIOUR
- 02 ABUSIVE LANGUAGE
- 03 THREATENING CONDUCT
- 04 INTIMIDATION & HARASSMENT
- 05 RISK TO CHILDREN OR OFFICIALS

JOINT POSITION · § 14

**MOST BREACHES END AT A CONVERSATION. WE START WITH RUNG 01. WE ACT ON WELFARE IMMEDIATELY WHEN NEEDED.**

# PARENT / CARER DECLARATION.

I have read and understood this parent / carer agreement. I agree to support Langton Green Eagles Basketball Club in creating a safe, positive and respectful environment for all children and young people.

## PLAYER.

BLOCK · 01

PLAYER NAME

AGE GROUP · SELECT ONE

 U12

 U14

 U16

 OTHER:

## PARENT / CARER.

BLOCK · 02

PARENT / CARER NAME

RELATIONSHIP TO PLAYER

EMAIL

PHONE

## EMERGENCY CONTACT.

BLOCK · 03 · CRITICAL

EMERGENCY CONTACT NAME

EMERGENCY CONTACT NUMBER

## CONSENTS.

BLOCK · 04

MEDICAL INFORMATION UPDATED

 YES

 NO

PHOTO &amp; VIDEO CONSENT COMPLETED

 YES

 NO

FINAL DECLARATION · I CONFIRM

**I HAVE READ & AGREE TO THIS PARENT / CARER AGREEMENT. I WILL UPHOLD THE VALUES OF LANGTON GREEN EAGLES – RESPECT, EFFORT, TEAMWORK, SAFETY, SPORTSMANSHIP.**

PARENT / CARER SIGNATURE

DATE

RETURN COMPLETED FORM TO

**BASKETBALL@LANGTONGREENCSA.ORG.UK**

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